

HB Sound & Light is hiring an Install and Service Technician.

What does the Install and Service Technician do?

The Install and Service Technician is responsible for installing security and AV equipment with knowledge of general networking. An emphasis on security cameras, sensors, and access control is preferred. The technician performs associated duties in the field and in the shop, delivers supplies, and maintains pertinent records as required. This position requires a highly motivated, detail-oriented individual with good work ethic, great customer service skills, and who can work with or without direct supervision.

The technician should have experience with access control devices such as card readers, request to exit buttons, motion sensors, magnetic locks, electric door strikes, access control panels, power supplies, various electronic components, and various cable that includes but is not limited to: twisted pair cable, coax, power limited tray cable, stranded cable and solid conductor low voltage cable. Cable installation includes: placement, termination, testing, labeling, and documentation.

What is the Install and Service Technician's Essential Duties and Responsibilities? (including but not limited to the following):

- ★ Install and service various electronic equipment.
- ★ Program access control panels and other systems related to audio and video.
- ★ Install cable pathway systems (cable trays, cable racks, J-hooks, or D-rings).
- ★ Install, terminate, test, label, and document horizontal, backbone, and other cables.
- ★ Dress and route into closets and control room.
- ★ Firestop and various types of cable penetrations.
- ★ Follow safety practices to safeguard against injury and damage to property.
- ★ Safeguard against loss of unused materials, ladders, and tools on a job site or office location.
- ★ Clean up debris from installation, patch drill holes, and return unused materials.
- ★ Perform other duties as required.

What qualifications are needed for this position?

- ★ High school degree or equivalent is mandatory.
- ★ Ability to pass a criminal background check; no felonies or disqualifying misdemeanors.
- ★ Electronic Trade School training is desired.
- ★ Knowledge of basic hardware and software functions and networking.
- ★ 2 years maintenance/installation experience
- ★ Excellent communication and exceptional written and verbal skills are required.
- ★ Must maintain a valid driver's license.
- ★ Ability to prepare reports, develop documented processes and procedures, and communicate training material effectively.
- ★ Ability to calculate electronics-related figures
- ★ Power Limited License (PLT) or ability to acquire one.

What are the physical demands and work environment of this position?

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. Travel is required in the position via car.

While performing the duties of this job, the employee is regularly required to carry and climb ladders and work in tight and confined spaces. The employee is occasionally required to stand, walk, reach with hands and arms, climb or balance, stoop, kneel, crouch, or crawl. The employee must occasionally lift and/or move up to 75 pounds. Specific vision abilities required by this job include close vision and distance vision.

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. The noise level in the work environment is usually moderate.

What makes HB Sound & Light different or stand out?

The driving force behind HB Sound & Light is our employees. Become part of our family! We value our employees and encourage their professional growth and career mobility within the company. Our company provides learning and resources for employees to grow professionally. On the job training will be utilized to ensure that employees have a consistent experience and background knowledge of our methods and techniques.

Job Title: Install and Service Technician

Department: Install Division Last Revision Date: 3/17/2021